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April 21, 2020

Via email: Greg.Kipling@irb-cisr.gc.ca

Greg Kipling
Deputy Chairperson, Immigration Division,
Immigration and Refugee Board of Canada
Minto Place, Canada Building
344 Slater Street, 12th Floor
Ottawa, ON, K1A 0K1

Dear Mr. Kipling:

Re: COVID-19 and Proceedings at the Immigration Division

I hope that you, your colleagues, and your families are safe and well. I write on behalf of the Immigration Law Section of the Canadian Bar Association (CBA Section) to suggest further measures the Immigration Division (ID) can take to mitigate the access to justice implications of COVID-19. The CBA is a national association of 36,000 members, including lawyers, notaries, academics and students across Canada, with a mandate to seek improvements in the law and the administration of justice. The CBA Section has approximately 1,100 members across Canada practising in all areas of immigration and refugee law.

We are encouraged by the progress the ID has made in completing work remotely during this pandemic and wonder if more activities could be done remotely. Based on comments from public health officials, it appears that physical distancing requirements may remain in place for several months. Health and safety must be our top priority, but we are concerned about the access to justice implications of significant disruptions to the activities of the ID. We recommend that the ID consider resuming other proceedings remotely on a voluntary opt-in basis.

The ID could consider allowing alternative dispute resolutions and conducting some hearings by videoconference or teleconference. Matters such as jurisdictional or legal questions could be addressed in writing. The CBSA could scan and file the record electronically and both parties could scan and file their disclosure electronically. Any new processes introduced in response to the COVID-19 restrictions should be voluntary, as some parties and their counsel may not be able to proceed remotely.

The CBA Section believes that we need to find new ways to resume our work. We fear crippling backlogs could develop if the current disruptions to proceedings continue. A prolonged suspension

of activities could also compromise both the financial circumstances of applicants and the viability of law firms, making it more difficult for applicants to obtain legal representation when the ID's regular operations resume. This could have serious access to justice consequences including increased numbers of self-represented litigants, and exacerbated delays due to missed filing deadlines and extension of time motions. If some cases are resolved remotely instead of being delayed, all stakeholders will benefit from a reduced backlog when regular processes resume.

We have also written to the IAD and CBSA to request their feedback. We would be pleased to discuss practical solutions to mitigate the access to justice consequences of this pandemic, and to offer our assistance as we are able.

Yours truly,

(original letter signed by Nadia Sayed for Ravi Jain)

Ravi Jain
Chair, Immigration Law Section